



## WEST CENTRAL AREA COMMITTEE



### AGENDA

**To: City Councillors:** Cantrill (Chair), Holt (Vice-Chair), Bick, Gehring, Gillespie, Holland and Ratcliffe

**County Councillor:** Cearns

**City and County Councillors:** Hipkin and Nethsingha

*Dispatched: Tuesday, 29 November 2016*

**Date:** Wednesday, 7 December 2016

**Time:** 7.00 pm

**Venue:** Wesley Methodist Church, Christ's Pieces, Cambridge, CB1 1LG

**Contact:** Democratic Services      **Direct Dial:** 01223 457013

**1 Apologies**

**2 Declarations of Interest**

Members of the committee are asked to declare any interests in the items on the agenda. In the case of any doubt, the advice of the Monitoring Officer should be sought **before the meeting**.

**3 Minutes (Pages 5 - 18)**

To confirm the minutes of the meeting held on 29 September 2016

**4 Matters and Actions arising from the Minutes (Pages 19 - 22)**

Committee Action Sheet from last meeting attached.

**5 Open Forum**

Refer to the 'Information for the Public' section for rules on speaking.

**6 WCAC Policing & Safer Neighbourhoods (Pages 23 - 30)**

- 7 **Cambridge Live: Where we are and What Next for City Events** (*Pages 31 - 54*)
- 8 **Environmental Reports - WAC** (*Pages 55 - 82*)

# Meeting Information

- Open Forum** Members of the public are invited to ask any question, or make a statement on any matter related to their local area covered by the City Council Wards for this Area Committee. The Forum will last up to 30 minutes, but may be extended at the Chair's discretion. The Chair may also time limit speakers to ensure as many are accommodated as practicable.
- Filming, recording and photography** The Council is committed to being open and transparent in the way it conducts its decision making. The public may record (e.g. film, audio, tweet, blog) meetings which are open to the public.
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- A loop system is available on request.
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**WEST CENTRAL AREA COMMITTEE**

29 September 2016

7.05 - 10.20 pm

**Present**

**Area Committee Members:** Councillors Cantrill (Chair), Holt (Vice-Chair), Bick, Gillespie, Holland Ratcliffe

**Area Committee Member:** County Councillor Cearns

**Area Committee Members:** City and County Councillors Hipkin and Nethsinga

**Other Councillors in Attendance:** D. Baigent

**Officers:**

Head of Property Services: Dave Prinsep

New Neighbourhoods Development Manager: Sharon Brown

Principal Planner (City): John Evans

Senior Engineer: John Richards

Enforcement Officer: Nick Kester

Enforcement Officer: Jamie Lambert

Committee Manager: James Goddard

**Other Officers in Attendance:**

Local Liaison Forum Chair: Helen Bradbury

Greater Cambridge City Deal Director: Tanya Sheridan

Greater Cambridge City Deal Lead on City Access: Hilary Holden

Cambridgeshire County Council Transport Assessment Manager: David Allatt

Balfour Beatty Representative

**FOR THE INFORMATION OF THE COUNCIL**

**16/38/WAC Apologies**

Apologies were received from Councillor Gehring.

**16/39/WAC Declarations of Interest**

No declarations of interest were made.

**16/40/WAC Minutes**

The minutes of the meeting held on 12 July 2016 were approved as a correct record and signed by the Chair.

**16/41/WAC Matters and Actions arising from the Minutes**

<b>ACTION</b>	<b>LEAD OFFICER/MEMBER</b>	<b>TIMESCALE</b>	<b>PROGRESS</b>
<p><u>Matters Arising</u></p> <p>Councillor Holland asked for follow up on her query (P13): Identify who was responsible for the maintenance of red pillar boxes eg in Newnham.</p>	<p>Councillor Holland</p> <p>Head of Property Services (as WCAC Lead Officer)</p> <p>Senior Engineer (in case EIP relevant)</p>	<p>Feedback at next WCAC 29/09/16</p>	<p>The red pillar boxes are the responsibility of the Royal Mail. One in question is on Storey's Way. There are others across the city that are badly in need of paint.</p> <p>Councillor Holland specifically wanted work undertaken on pillar boxes in Newnham, Market and Castle Wards.</p>
<p><u>Matters Arising</u></p> <p>Councillor Holland asked for follow up on her query (P19): Warwick Road / Windsor Road passageway. Now seeking drawings to pursue pavement</p>	<p>Councillor Holland</p>		<p>Issue goes back over 18 months.</p> <p>Councillor Holland was informed a demarcation line could not be implemented on the</p>

issue.			pavement to separate cyclists and pedestrians.
<u>Open Forum</u> Chair to invite Balfour Beatty representatives to next WCAC to raise issues and concerns regarding lighting.	Councillor Cantrill Committee Manager	29/09/16	Contacts invited.
<u>Open Forum</u> Chair to invite representatives to next WCAC to discuss streetscape: <ul style="list-style-type: none"> <li>• (City Council) Leader, Executive Councillor for Planning Policy &amp; Transport, Head of Planning.</li> <li>• County Council representatives.</li> <li>• Officers: Green space, heritage.</li> <li>• Chair of Cambridge Past, Present &amp; Future.</li> <li>• Cambridge BID.</li> </ul>	Councillor Cantrill Head of Property Services (as WCAC Lead Officer) Committee Manager	29/09/16	Contacts invited.
<u>Environmental Report</u> Officer to clarify timescale for painting Christ Pieces railings.	Operations Manager - Cleansing Operations Manager - Community		The painting of the railings has commenced and is being undertaken in partnership with Community

	Engagement & Enforcement		<p>Payback, there are plans to progress the work during the next couple of months.</p> <p>Councillor Cearns wanted to put on record his thanks for work undertaken through community payback.</p>
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### 16/42/WAC Open Forum

Members of the public asked a number of questions, as set out below.

1. **A member of the public asked when streetscape would be discussed at West Central Area Committee.**

Councillor Cantrill said it had not been possible to include this item on the busy September agenda, so he hoped to do so at the December meeting.

**Action Point: Chair to invite representatives to next WCAC to discuss streetscape:**

- (City Council) Leader, Executive Councillor for Planning Policy & Transport, ~~Head of Planning~~ (post no longer exists) Director of Planning and Economic Development.
- County Council representatives.
- Officers: Green space, heritage.
- Chair of Cambridge Past, Present & Future.
- Cambridge BID.

2. **A member of the public asked what enforcement action was being taken against illegal touts.**



Councillor Holland said that a public space protection order had been implemented and the Environmental Crime Team could take enforcement action. Touts offered walking tours to get around the punt touting ban. The City Council was trying to challenge this behaviour. The issue was touting, not what they offered.

Councillors Cantrill and Gillespie said that Officers were wearing body cameras to help prosecute touts, and touts were wearing body cameras to make counter claims.

The Head of Property Services said that 2 reports had gone to committee in July 2016 regarding the public space protection order and punt station. The City Council had to follow the legal process in order to address residents' concerns.

**3. Other members of the public asked:**

- **Given that public space protection notices were in force, what should the public do when they spot touts still touting?**
- **What were the rules regarding the public space protection order and where could information be found?**

The Head of Property Services said the July public space protection order committee report set out how it would work. The Council had not received to date any complaints about walking tours. Councillors had voted against the punt station.

Councillor Holland said people could report concerns about touts to [Safer.Communities@cambridge.gov.uk](mailto:Safer.Communities@cambridge.gov.uk)

**4. A member of the public asked that more publicity be given to 16/1441/FUL which is the Council's application for the commemorative football sculpture on Parker's Piece.**

**5. Members of the public raised concerns about late night deliveries, rat running, traffic flow and selling of items in a residential area.**

Councillor Cearns said additional signage had been put in to deter people from rat running near the Grafton Centre. Lorries were allowed to use certain routes eg Park Terrace, but this led to issues such as damage to parked cars, the owners of which received compensation.

**Action Point: WCAC to follow up residents' concerns about late night deliveries, rat running, traffic flow concerns and selling of items in a residential area: King St, Paradise St / East Rd.**

- **City: Councillor Cantrill, Ward Councillors and Enforcement Officers.**
- **County Council: Councillor Cearns, Graham Hughes, Local Highways Manager and Parking Services.**

**6. A member of the public said cyclists rode the wrong way down John Street, Market Street and Downing Street.**

Councillor Cantrill said signage was too general to have any impact. The Police briefed students on safer cycling.

**Action Point: Market Ward Councillors to follow up with Police about resident's concern that students were cycling the wrong way down John St / Market St / Downing St.**

*Post Meeting Note: Downing Street is two-way for bike users due to the contraflow lane.*

### **16/43/WAC Re-Ordering Agenda**

Under paragraph 4.2.1 of the Council Procedure Rules, the Chair used his discretion to alter the order of the agenda items. However, for ease of the reader, these minutes will follow the order of the agenda.

### **16/44/WAC Street Lighting on Burrell's Walk**

The Committee received a presentation from a representative from Balfour Beatty who made the following points:

- i. 10% of street lights would be removed and not replaced due to a late amendment to the contract by the County Council.
- ii. Burrell's Walk was taken out of the heritage scheme so was subject to the 10% street light reduction.
- iii. Footpaths were now lit to the same standards as roads (ie higher than normal footpath standards).
- iv. Trees close to the Burrell's Walk street lights affected lighting levels. A meeting would be held 11 October 2016 between Balfour Beatty, City and County Council representatives to address issues.

Members of the public made the following comments in response to the presentation:

- i. They were unhappy with the lighting scheme and lighting levels.
- ii. Too many lights had been removed.
- iii. Some lighting columns were too tall (6m instead of the usual 5m).

In response to the presentation the Committee commented the high turnover of Balfour Beatty staff frustrated stakeholders' attempts to address issues.

Members of the public asked a number of questions, as set out below.

1. **Mr Rosenstiel asked why 6m lighting columns were used on Christ's pieces and Pike's Walk instead of the usual 5m ones.**

The Balfour Beatty representative said this was done to meet the higher lighting class.

2. **A member of the public asked why Burrell's Walk was taken out of the heritage scheme.**

Councillor Cantrill said the wrong councillors were consulted. The City Council Leader could have requested the process be delayed whilst the correct councillors were consulted, or the process could continue and Burrell's Walk would lose the protection of being in a heritage area. The Leader chose to continue with the project and not delay by putting Burrell's Walk back into a heritage area.

3. **A member of the public asked why East and West Road columns looked different.**

The Balfour Beatty representative said the scheme had not been signed off as lighting was 1/3 of expected levels.

4. **A member of the public asked what happened to old street lights.**

The Balfour Beatty representative said they had been scrapped as they were 20 years old and in poor condition.

5. **A member of the public asked why new lighting columns on Queen's Road had been painted white.**

The Balfour Beatty representative said the colour was set by the City Council Heritage Officer, although it had been queried by Balfour Beatty.

**Action Point: Councillor Cantrill to clarify if new lighting posts on Queen's Road painted white on the advice of City Council Heritage Officer. Another colour would be preferred by residents.**

*Update from Urban Design & Conservation Manager following meeting: The lighting on Burrell's Walk was previously agreed by the County Council, City Council and Balfour Beatty to be changed for heritage style lamps, though from feedback earlier this year the height of the Windsor-style replacement lighting is considered by some members and the public to be too tall. This does not however affect the fact that Burrell's Walk remains part of both the Central and West Cambridge Conservation Areas.*

### **16/45/WAC City Deal - Proposed Peak Time Road Closures Consultation**

The Committee received a presentation from the City Deal Lead on City Access regarding proposals to reduce congestion through an 8 point plan.

Members of the public made the following comments in response to the presentation:

- i. Leaflets about City Deal proposals were not consistently available across the city.
- ii. Proposals that generated revenue seemed to be favoured over those that seemed a better idea.
- iii. Expressed concern that schemes to reduce congestion (eg Peak-time Congestion Control Points (PCCPs)) would:
  - Hinder people who had genuine need to travel across the city eg carers.
  - Trap people in their own city wards.
  - Create artificial barriers between wards or communities in wards.
  - Encourage rat running as people tried to avoid PCCPs.
  - Lead to people performing illegal manoeuvres in the road to avoid PCCPs.
- iv. Signposted a petition against City Deal proposals.
- v. Supported a congestion charge and underground railway scheme.

The Committee made the following comments in response to the presentation:

- i. PCCPs may encourage a modal shift from private cars to walking, cycling and public transport.
- ii. Expressed concern over the lack of consultation on City Deal proposals and details about them.
- iii. Queried if funding from the City Deal could subsidise park&ride services to encourage a modal shift from cars.

The City Deal Director and Lead on City Access said in response to questions from members of the public:

- i. Information on proposals to reduce congestion was set out on the City Deal website.
- ii. Feedback was invited on the proposals during the 11 July to 10 October consultation period.
- iii. Proposals aimed to reduce congestion and so improve bus services and the built environment. They were not designed to generate revenue or be a forerunner for congestion charging.
- iv. The City Deal was applying for funding to get infrastructure for growth areas. It had to apply for funding in the short, medium and long term in three stages. Failure to achieve goals in one stage would stop future funding applications. An underground railway scheme would take 20 years to implement and so was not practicable.
- v. Ways to speed up bus fare payments and so decrease journey times were being looked at.
- vi. The City Deal was liaising with social care providers about siting PCCPs to achieve the goal of reducing congestion without impeding carers.
- vii. PCCPs used a number plate recognition system, rather than a physical barrier. The aim was to encourage people to exit the city on the same route they came in, not travel across to exit.
- viii. Number plate recognition had been evaluated as a more practicable option over gating as a method to control congestion.
- ix. People would receive a £50 fine for crossing PCCPs.
- x. PCCPs had been trialled in the 1990s (Cambridge) and 1960s (Groningen, Netherlands).

Councillor Baigent made the following points as a City Deal Assembly Member:

- i. Cambridge is a commercially successful city.
- ii. The City Deal proposals aimed to help people travel across the city (specifically in buses) without getting stuck in traffic.
- iii. City Deal proposals would not trap people in their own city wards by stopping them from travelling.

## **16/46/WAC Local Liaison Forum / Western Transport Corridor**

The Committee received a presentation from the Local Liaison Forum (LLF) Chair.

The presentation outlined:

- Background to the LLF.
- Bus corridor options.
- Proposals put forward to the City Deal.
- Current position in the process.

Members of the public made the following comments in response to the presentation:

- i. Expressed concern regarding the proposed Cambourne to Cambridge bus route.
- ii. Travel routes from the city fringe to city centre needed improvement.
- iii. An infrastructure study should be undertaken to review the number of bus routes and reduce these if necessary.
- iv. Existing travel congestion issues would be exacerbated.
- v. Time savings from the bus route would be cancelled out by time spent in congested traffic. A simplified bus fare system (ie taking less time to pay) would speed up journey times more effectively than a major infrastructure project.
- vi. The city needed affordable public transport.

The Committee made the following comments in response to the presentation:

- i. The LLF was a new concept to the city. People had more experience of these in rural parishes.
- ii. All bus routes travelling through residential areas would be limited to 20mph.
- iii. There were citywide concerns from residents about the impact of the proposed bus route on traffic flow and congestion.
- iv. A proposal was made at the 29 September City Deal meeting to join up the bus corridor with the northwest and southwest corridor across the motorway to manage bus access into the city.
- v. Park&ride was controlled by the County Council, who could encourage uptake by re-introducing subsidies to reduce ticket/parking costs. However bus services were run by independent companies who operated services as they saw fit. The County Council had little influence over these as it had no funding to subsidise services.
- vi. Suggested residents could attend the 13 October 2016 City Deal Board meeting and lobby to influence options considered.

- vii. The County Council had applied to Central Government for funding to purchase electric/hybrid buses, but had been turned down.
- viii. The devolution deal could lead to greater funding and control over buses. Cambridge City Council could learn from Cardiff Council who operated a bus service.

### **16/47/WAC West Cambridge Development Site - University of Cambridge**

The Committee received an update presentation from the Principal Planner on the West Cambridge Master Plan.

In response to the presentation members of the public expressed concern about design, employment provision, visual impact, amenities and transport matters.

The Committee made the following comments in response to the presentation:

- i. Transport issues needed addressing.
- ii. Relevance of outstanding S106 commitments from the extant 1999 permission.
- iii. Strategy for car parking through the key phases needed to be fully understood.
- iv. The lack of a mix of uses across the site was disappointing. The absence of further residential accommodation appeared to be a missed opportunity to reduce the transport impact of the proposal.

The Principal Planner said the following in response to questions from Councillors and members of the public:

- i. Visual impact from the site edges, including Madingley Road was a key issue for consideration. Connections between the two sites across Madingley Road was very important.
- ii. The Landscape and Visual impact assessment submitted with the application included analysis of impact from longer viewpoints from the south and west, including the higher chalk hills beyond the M11.
- iii. Travel management was needed to control demand for private motor vehicle trips. The emerging transport strategy set out the strategy for car parking on the site, travel planning measures, together with the emerging access strategy and strategy to improve highway safety.
- iv. Some obligations from the 1999 planning permission had not been delivered. These would be fully considered as part of the revised masterplan proposal.

- v. Further residential use was not part of the University's strategy for developing the site. Emerging local plan policy 18 does not mandate the provision of further residential use at West Cambridge.
- vi. The application is likely to be reported to Committee in spring 2017.

### 16/48/WAC Environmental Reports - WAC

The Committee received a report from the Enforcement Officer

The report outlined an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the West Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following period. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

The following were suggestions for Members on what action could be considered for priority within the West Area for the period of September to November 2016.

#### Continuing priorities<sup>1</sup>

Number	Priority details
1	<p>Enforcement and City Ranger patrols in the City Centre to address issues of illegally deposited trade waste and littering.</p> <p>Justification: Littering and illegal deposited waste if left un-investigated can cause ongoing issues and encourage antisocial behaviour. This priority has been included as a continuation to balance the high standard of trade waste management and litter patrols already existing in the West/Central area and to continue to build upon this work further.</p>
2	<p>Joint working patrols to address the issues of fly tipping at <i>Adam and Eve Street</i> recycling points.</p> <p>Justification: Fly tipping at Adam and Eve Street recycling centre continues to be a problem for fly tipping figures across the West area. Enforcement and ranger work to focus on these areas will balance education and enforcement to deter this problem.</p>

<sup>1</sup> Amendments to continuing priorities are shown in italics



New suggested priorities

Number	Priority details
3	<p>Pressure wash and cleanse of the public recycling points at Castle Park, Park Street, Adam and Eve Street and Lammas Land.</p> <p>Justification: Recycling points can become dirty and clogged with litter, and detritus, deep cleansing of them can encourage people to recycle and dispose of rubbish more responsibly.</p>

Councillor Holland noted a typographical error on P45 of the Officer's report. Carisbrooke Road (near Histon Road junction) should be listed as Castle Ward rather than Newnham.

The Committee discussed the following issues:

- i. High levels of litter in the city but only 2 penalty notices issued.
- ii. Fly tipping in the Adam & Eve area.
- iii. Collection of bins in the Silver Street and Queen's Green area.

**Action Point: Enforcement Officer / Operations Manager (Community Engagement and Enforcement) to clarify with Waste Team if figures are increasing in agenda P39 / addendum Waste and Recycling Data.**

Following discussion, Members **unanimously resolved** to approve priorities for action as listed above.

### **16/49/WAC Environmental Improvement Programme Second Round**

The Committee received a report from the Senior Engineer regarding the Environmental Improvement Programme (EIP). The report requested that the Committee determined which of the proposed new second round EIP applications should be allocated funding as part of the 2016-17 Environmental Improvement Programme, from those listed in Appendix A of the Officer's report.

In response to Members' questions the Senior Engineer answered:

- i. £10,000 - £20,000 of funding was available for projects to bid for.
- ii. Section 5 of the Officer's report set out projects that were not yet ready to come forward.

Councillor Cantrill suggested Area Committee Councillors liaise after the meeting on how best to encourage projects to come forward and apply for funding rather than lose it. Although it was not desirable to use EIP funding to replace trees, this was the only way currently as other funding had run out.

Following discussion, Members **resolved (unanimously) to:**

- 2.1 Allocate £2,000 of remaining EIP budget for 2016-17 to the list of proposed projects in Appendix A of the Officer's report.
- 2.2 Approve those projects for implementation, subject to the schemes being deliverable, obtaining consents necessary, positive consultation where required and final approval by Ward Councillors.

The meeting ended at 10.20 pm

**CHAIR**

## Committee Action Sheet

<b>Committee</b>	<b>West/Central Area Committee</b>
<b>Date</b>	<b>29/09/16</b>
<b>Circulated on</b>	<b>30/09/16</b>
<b>Updated on</b>	<b>23/11/16</b>

<b>ACTION</b>	<b>LEAD OFFICER/MEMBER</b>	<b>TIMESCALE</b>	<b>PROGRESS</b>
<p><u>Open Forum</u></p> <p>Chair to invite representatives to next WCAC to discuss streetscape:</p> <ul style="list-style-type: none"> <li>• (City Council) Leader, Executive Councillor for Planning Policy &amp; Transport, Head of Planning (post no longer exists) Director of Planning and Economic Development.</li> <li>• County Council representatives.</li> <li>• Officers: Green space, heritage.</li> <li>• Chair of Cambridge Past, Present &amp; Future.</li> <li>• Cambridge BID.</li> </ul>	<p>Councillor Cantrill</p> <p>Head of Property Services (as WCAC Lead Officer)</p>	<p>Feedback at next WCAC 07/12/16</p>	<p>The intention was to invite contacts to 29/09/16, but item deferred to a future WCAC due to number of items on the agenda.</p>
<p><u>Open Forum</u></p> <p>Councillor Holland asked for clarification of the</p>	<p>Committee Manager</p>	<p>Feedback at next WCAC 07/12/16</p>	<p><a href="mailto:Safer.Communities@cambridge.gov.uk">Safer.Communities@cambridge.gov.uk</a></p>

<p>Safer Communities email address that concerns about touting could be reported to.</p>			
<p><u>Open Forum</u></p> <p>WCAC to follow up residents' concerns about late night deliveries, rat running, traffic flow concerns and selling of items in a residential area: King St, Paradise St / East Rd.</p>	<p>City: Cllr Cantrill, Ward Councillors and Enforcement Officers.</p> <p>County Council: Cllr Cearns, Graham Hughes, Local Highways Manager and Parking Services.</p>	<p>Feedback at next WCAC 07/12/16</p>	
<p><u>Open Forum</u></p> <p>Market Ward Councillors to follow up with Police about resident's concern that students are cycling the wrong way down John St / Market St / Downing St.</p>	<p>Cllrs Bick, Gillespie and Ratcliffe</p>	<p>Feedback at next WCAC 07/12/16</p>	<p>Post Meeting Note: Downing Street is two-way for bike users due to the contraflow lane.</p>
<p><u>Street Lighting on Burrell's Walk</u></p> <p>Clarify if new lighting posts on Queen's Road painted white on the advice of City Council Heritage Officer. Another colour would be preferred by residents.</p>	<p>Cllr Cantrill</p>	<p>Feedback at next WCAC 07/12/16</p>	<p>Cllr Cantrill contacted the Urban Design &amp; Conservation Manager who said the colour painted was the closest match Officers could find to the previous one, though it does look a bit white.</p>

<u>Environmental Report</u>  Officer to clarify with Waste Team if agenda P39 / addendum Waste and Recycling Data figures are increasing.	Nick Kester / Wendy Young	Feedback at next WCAC 07/12/16	
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# Neighbourhood profile update Cambridge City West/Central Neighbourhood

December 2016



**Nick Skipworth, Safer  
Neighbourhoods  
Inspector**

**Lynda Kilkelly, Safer  
Communities Manager,  
Cambridge City Council**



<b>1 INTRODUCTION</b>	<b>2</b>
Aim	
Methodology	
<b>2 CURRENT PRIORITIES</b>	<b>3</b>
<b>3 PRO-ACTIVE WORK &amp; EMERGING ISSUES</b>	<b>6</b>
<b>4 ADDITIONAL INFORMATION</b>	<b>7</b>
Current Crime & ASB Incident Levels by Ward	
<b>5 RECOMMENDATIONS</b>	<b>8</b>

## **1 INTRODUCTION**

### **Aim**

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify ongoing and emerging crime and disorder issues, and provide recommendations for future priorities and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

### **Methodology**

This document was produced using the following data sources:

- Cambridgeshire Constabulary crime and anti-social behaviour (ASB) incident data for the five months of June 2016 to October 2016, compared to the previous five months (January 2016 to May 2016) and the same five months last year (June 2015 to October 2015); and
- Information provided by the Safer Neighbourhood Policing team and the City Council's Safer Communities team.



## 2 CURRENT PRIORITIES

At the West/Central Area Committee meeting of 12 July 2016, the committee recommended adopting the following priorities:

- Continuation with licensed premises enforcement visits;
- Violent crime in the city centre;
- Traffic junction enforcement and general road safety (all road users);
- Cycle theft;
- Tackling rough sleeping in the city centre;
- Tackling drug dealing in the city centre, Arbury and Castle wards; and
- Theft from vehicles (Newnham).

The Neighbourhood Action Group assigned the actions to be taken and the lead officers for each of the priorities. The tables below summarise the actions taken and the current situation.

<b>Continuation with licensed premises enforcement visits</b>	
<b>Objective</b>	Ensure licensing conditions are being adhered to.
<b>Action Taken</b>	Regular visits to key venues in night-time economy are made by staff deployed within Operation Connect.
<b>Current Situation</b>	No premises identified as breaching conditions or causing concern at this time. Key venues are monitored by the Licensing Officer and scored according to the Cardiff Model.
<b>Lead Officer</b>	Sergeant Nigel Leadbeater, Cambridgeshire Constabulary

<b>Violent crime in the city centre</b>	
<b>Objective</b>	Deter and reduce violent crime.
<b>Action Taken</b>	Dedicated resources have been receiving intelligence-led briefing and deployments as part of Operation Connect, utilising the Cardiff Model to identify and engage at locations identified as hotspots.
<b>Current Situation</b>	Violent crime continues within the night-time economy, however no individual location or venue is deemed high risk or under review at this time.
<b>Lead Officers</b>	Sergeant Nigel Leadbeater, Cambridgeshire Constabulary

<b>Traffic junction enforcement and general road safety (all road users)</b>	
<b>Objective</b>	General road safety and junction enforcement.
<b>Action Taken</b>	Staff on the Partnership and Prevention team continue to work hard to ensure that all road users are using the road appropriately. This work is carried out in a number of ways.

	There have been foot and vehicle patrols to address the issues across the area. The City Centre team has been particularly key in this work, carrying out patrols of the key locations in the city centre which suffer from inappropriate cycling. As well as the work of the constabulary, there has been considerable support from the ever-growing Community Speedwatch which is now operating effectively across the city, though more members would always be welcome.
<b>Current Situation</b>	The work around road safety in the area continues.
<b>Lead Officer</b>	Sergeants Kevin Misik and Nigel Leadbeater, Cambridgeshire Constabulary

<b>Cycle theft</b>	
<b>Objective</b>	To tackle cycle crime across the committee area.
<b>Action Taken</b>	During the reporting period, there have been a number of reports of cycle crime and a large number of these have been linked to the students and staff of the various colleges across the area. One individual has been responsible for a significant amount of this theft and following the work of the team he ended up with a prison sentence. However this didn't seem to change his behaviour and he has been arrested for the same offence, at the same location, twice and is currently on bail awaiting trial on these matters. As well as this work we continue to carry out targeted patrols in key hotspot locations.
<b>Current Situation</b>	There continues to be a level of cycle crime in the city as a whole and with the number of people cycling in the west central area this translates to a higher than normal level of cycle crime.
<b>Lead Officer</b>	Sergeants Kevin Misik and Nigel Leadbeater, Cambridgeshire Constabulary

<b>Tackling rough sleeping in the city centre</b>	
<b>Objective</b>	Reduce anti-social behaviour
<b>Action Taken</b>	City centre officers and PC Shayle continue to work with partner agencies to provide support and diversion for homeless people who are rough sleeping. The City Council has a strategy, which includes information cards detailing where to obtain assistance, which Officers can share with rough sleepers.
<b>Current Situation</b>	Rough sleeping continues. The City Centre team will attend to prevent breaches of the peace as and when called upon by landlords / property owners wanting to move rough sleepers from their premises.
<b>Lead</b>	Sergeant Nigel Leadbeater, Cambridgeshire Constabulary

<b>Officer</b>	
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<b>Tackling drug dealing in the city centre, Arbury and Castle wards</b>	
<b>Objective</b>	Tackling drug dealing
<b>Action Taken</b>	Work has continued to address the issue of drug supply within Cambridge. The work carried out takes place based on intelligence gathered by officers to target the most vulnerable people within our communities who allow their homes to be used to supply Class A drugs. The Partnership and Prevention teams have carried out a range of enforcement action, which has led to a number of people being charged with relevant offences regarding the sale of Class A drugs and a number of people are on bail to the police whilst enquires are completed. As well as the work to deal with the people who supply drugs we continue to work with a wide number of agencies to support those people who are using and trying to stop using to make positive changes to their life.
<b>Current Situation</b>	This work continues to underpin the work carried out by the Partnership and Prevention teams within the city and is targeted to protect the most vulnerable people within the city.
<b>Lead Officer</b>	Sergeants Kevin Misik and Nigel Leadbeater, Cambridgeshire Constabulary

<b>Theft from vehicles (Newnham)</b>	
<b>Objective</b>	Dealing with theft from vehicles in the Newnham area.
<b>Action Taken</b>	There have been a number of thefts from vehicles over the reporting period and most of these have been from builders' vans in the area. Patrols are being carried out in the area and relevant prevention advice has been passed not only to the van owners themselves but also to the people who are having the building work carried out. These issues are similar to other areas within the city, most notably the south side where there are a large number of tradesmen working. An extensive patrol plan is in place for the effected locations.
<b>Current Situation</b>	There continues to be thefts from motor vehicles as described above but the overall number of offences is lower than recently.
<b>Lead Officer</b>	Sergeant Kevin Misik, Cambridgeshire Constabulary

### **3 PRO-ACTIVE WORK & EMERGING ISSUES**

#### **Cambridgeshire Constabulary**

We continue to work to address issue of risk within the west central area. The LIT (Lights Instead of Tickets) scheme is about to restart. There continue to be patrols of areas affected by thefts from vehicles. There continue to be issues with rough sleeping around the area as well.

#### **Cambridge City Council**

The Safer Communities team continues to liaise closely with the police and homelessness agencies to tackle problematic rough sleeping and begging in various locations, including the city centre. Where appropriate, we also consider enforcement action for the most problematic individuals.

A Council-funded Support Post is now in place to work with the most problematic beggars and/or rough sleepers who have been referred to the City Council's multi-agency Task and Target meeting.

Anti-social behaviour behind Parkside Pool continues to be a priority and warning letters have been given to 6 individuals for problematic behaviour associated with their continued rough sleeping, including littering, defecating, fighting and drug use. All the individuals have been offered support.

We are working closely with Housing, Police and local businesses to tackle entrenched rough sleeping in both private and public spaces. Where we have had reports of rough sleeping in shop doorways, we have also involved Cambridge Business Against Crime (Cambac) to act as the link to the business community and to ensure their concerns are fed back to the Task and Target meeting.

The Safer Communities team is also working in partnership with Housing Advice to launch a new campaign, encouraging members of the public to donate to a specific fund rather than give money to those begging on the streets. The new campaign - Cambridge Street Aid - is due to be launched on 28 November 2016. The campaign focuses on encouraging members of the public to donate direct to the Cambridge Street Aid Fund, via text. Every penny donated will go directly to helping those on the streets. Support workers, homelessness charities and other community groups will be able to bid into the fund for projects that will make a real difference to people's lives; the only limitation being that it must help a person get off, or stay off, the streets. The campaign has secured start-up funding from Cambridge Bid and City Council's Safer City grant scheme.

## 4 ADDITIONAL INFORMATION

### CURRENT CRIME & ASB INCIDENT LEVELS BY WARD

			Dwelling Burglary	Other Burglary	Violent Crime	Robbery	Theft of Vehicle	Theft from Vehicle	Cycle Theft	Theft from Shop	Criminal Damage	Other Crime	TOTAL CRIME	TOTAL ASB
<b>AREA</b>	<b>City West/Central</b>	Jun 16 – Oct 16	25	32	314	6	11	60	490	179	50	594	1824	612
		Jan 16 – May 16	40	53	409	25	4	100	589	351	164	898	1958	807
		Jun 15 – Oct 15	30	65	245	10	1	35	404	275	114	592	1770	493
<b>WARDS</b>	<b>Castle</b>	Jun 16 – Oct 16	5	12	16	0	1	19	51	3	13	37	157	73
		Jan 16 – May 16	8	17	29	1	2	29	63	2	21	48	220	76
		Jun 15 – Oct 15	14	8	16	1	1	16	33	3	18	35	145	52
	<b>Newnham</b>	Jun 16 – Oct 16	10	7	12	0	2	29	57	1	19	56	193	50
		Jan 16 – May 16	10	13	14	3	0	55	91	3	16	59	264	58
		Jun 15 – Oct 15	8	4	13	0	0	14	50	2	10	47	148	51
	<b>Market</b>	Jun 16 – Oct 16	10	13	286	6	8	12	382	175	81	501	1474	489
		Jan 16 – May 16	12	32	367	21	2	16	435	346	127	791	2149	681
		Jun 15 – Oct 15	8	53	215	9	0	5	321	270	86	510	1477	390

## **5 RECOMMENDATIONS**

- Anti-social behaviour associated with rough sleeping
- Alcohol-related violence within the night-time economy



## **CAMBRIDGE LIVE; WHERE WE ARE AND WHAT NEXT FOR CITY EVENTS**

### **1. Executive summary**

- 1.1 Next year Cambridge Live will open discussions with Cambridge City Council about the opportunities for continuing the relationship and joint delivery of the Council-funded City Events programme (Big Weekend, Bonfire Night, Jazz and Brass in the Parks, Tea Dances, Midsummer Fair and the Mayor's Day Out) from 2020 for five years. In preparation for this we have completed a strategic review and are now ready to engage more widely to talk about future options for the city. Cambridge Live will: report on its first year; outline the forward strategy; and detail how it will engage with councillors, local organisations and Cambridge residents in discussions about future City Events programmes
- 1.2 This report provides an overview of Cambridge Live's performance and is the starting point for an engagement process to inform future plans for the City Events programme which it runs on behalf of the City Council. Cambridge Live is an independent charity set up by the Council to run the Cambridge Corn Exchange and Guildhalls and Cambridge Folk Festival alongside the City Events programme.
- 1.3 Cambridge Live's Report and Accounts and Annual Review documents for 2015/2016 and the 2015 City Events report are attached as appendices to this report.

### **2. Notification**

The Area Committee is asked to support and promote the wide ranging engagement process including presentations at all area committees, engagement with community groups and residents, and through social media, which feed in to the 2017 discussions with the City Council for the programme arrangements 2020 to 2025.

### **3. Background**

- 3.1 Responsibility for the management of the majority of the Council's cultural services transferred to Cambridge Live on 1<sup>st</sup> April 2015. On that date 51 members of staff were transferred to the new charity under TUPE.

Cambridge Live is governed by a Board of Directors and a Founding Chair, Sara Garnham, who was appointed together with independent board members. The Council also nominated two elected members to serve on the Cambridge Live Board of Directors, Councillors Ratcliffe and Reid for 2015/2016, replaced by Councillors Smith and O'Connell for 2016/17.

The charity held its second AGM and issued an annual review on 9<sup>th</sup> September 2016 (the report and accounts and annual review can be found here <https://www.cambridgelivetrust.co.uk/documents>).

- 3.2 Cambridge Live has a 25 year lease for the Corn Exchange, Parsons Court, Box Office, Large and Small Guildhall Halls. The Council is responsible for the buildings and Cambridge Live for the internal operational infrastructure. Cambridge Live is permitted under Licence to use Cherry Hinton Hall and Coldham's Common for the Folk Festival.

#### **4 Contractual and performance management**

- 4.1 The Council has a 25 year contract for services with Cambridge Live. This outlines its requirements for each aspect of the services. The contract is managed through a detail performance framework which includes regular engagement and monitoring.

Key performance indicators (KPIs) have been developed with Cambridge Live and are based on the Council's strategic aims as expressed in the contract. Cambridge Live has its own KPIs relating to different aspects of its business and operations. These are now being populated after agreeing base line data:

*Outcome 1 Arts and Cultural Activity Builds stronger Communities in Cambridge*

*Outcome 2 Diversity and Equality are valued and recognised*

*Outcome 3 Cambridge is internationally recognised for the quality and diversity of its arts and cultural life*



#### 4.2 **City Events**

The Council has a particular interest in the performance of the City Events, as these large scale, free public events play an important role in the cultural life of the city and are delivered by Cambridge live on behalf of the City Council. Cambridge Live produced a detailed report on the 2015 events and the next one, looking at the 2016 events, will be presented to Community Services Scrutiny Committee on 6<sup>th</sup> October 2016. From a Council perspective, the events have been very successful with significant positives in respect of numbers of attendees, customer feedback and new programming.

#### 4.3 **Cambridge Corn Exchange, Guildhalls and Cambridge Folk Festival**

The programmes at both the Corn Exchange and Guildhalls continue to evolve positively in terms of quality, diversity and volume and the Cambridge Folk Festival was critically acclaimed and operated to the same high standards as in previous years.

### 5 **Financial performance**

5.1 The report and accounts are attached as an appendix and can be found here <https://www.cambridgelivetrust.co.uk/documents>

5.2 The contract provides for a five year contract fee payment schedule, which includes delivering the council's own City Event programme on their behalf:

- Year 1 £506,000 (of which City Events = £207,000)
- Year 2 £431,000 (of which City Events = £195,000)
- Year 3 £383,000 (of which City Events = £185,000)
- Year 4 £298,000 (of which City Events = £174,000)
- Year 5 £238,000 (of which City Events = £165,000)

5.3 Cambridge Live will submit a five year business plan to the Council in 2017 to outline any future funding requirements. This will be considered at Community Services Scrutiny Committee and in the budget setting cycle.

## 6. Looking Forward

We've identified 4 key priority areas of our business as we move forward, these are:

- Artistic
- Participation
- Connecting Cambridge
- Commercial

### **Artistic**

To be a distinctive creative catalyst in the field of live music, embracing cross artform collaboration

How we will do this:

- By commissioning new work and cross artform collaborations
- By acting as a catalyst to shape culture across the city
- By creatively leading and collaboratively helping Cambridge to join together as a city that celebrates culture

### **Participation**

To inspire, challenge and educate through accessible immersive experiences

How we will do this:

- By prioritising and embedding this across all areas of our work
- By engaging diverse audiences including young people to map out future strategy
- By establishing collaborative partnerships in the city and beyond
- By recognising the importance of our own experience and expertise in encouraging the future stars in our industry

### **Connecting Cambridge**

To bring Cambridge's diverse and evolving communities together through the City Events programme to celebrate the city and each other

How we will do this:

- By working with Cambridge City Council to plan future strategy for free community events relevant to our growing city
- By looking for opportunities to extend the impact of existing events
- By imagining and scoping new large scale events that bring the whole city together
- By nurturing, supporting and offering advocacy to other events in the city so that they can thrive and grow

### **Commercial**

To enable our artistic, participation and community ambitions through actively seeking out and capitalising on commercial opportunities

How we will do this:

- By identifying and nurturing relationships with key stakeholders to open up new funding and income streams
- By creating a culture driven by efficiency
- By recognising the value of our brands and capitalising on them
- By leveraging the areas of our business that offer commercial opportunities

## **7. Appendices**

### **Appendix 1**

Link to Cambridge Live report and accounts 2015-2016

<https://www.cambridgelivetrust.co.uk/documents>

### **Appendix 2**

Link to Cambridge Live Annual Review 2015-2106

<https://www.cambridgelivetrust.co.uk/documents>

### **Appendix 3**

Cambridge Live Report on 2015 City Events which went to Community Services Scrutiny Committee in January 2016 (attached)

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## 2015 Report on the City Events programme delivered on the Council's behalf by Cambridge Live

### Headlines

- Reach of events – c.53,750 attendees from across the city of all ages
- Participation – over 300 different organisations from Anglia Ruskin University to the BBC and Sanskruti School of Dance to the Pink Festival
- Partnerships – nearly 100 organisations partnered with us to deliver the programme, excluding suppliers
- Commitment –over 100 volunteers and 30 staff
- Media – working with local radio, TV and press on site and in the studio as well as extending social media engagement
- Leveraging City Events investment by 100%



### Cambridge OAPs queue up for Mayor's Day Out tickets

By [chris elliot](#) | Posted: June 02, 2015



Cambridge OAPs arriving in Yarmouth in 1980

#### Comments (0)

Oh, they do like to be beside the seaside – beside the seaside, beside the sea.

Dozens of Cambridge old folk queued at the city's Box Office to snap up tickets for the Mayor's Day Out, the annual pensioner pilgrimage to Great Yarmouth.

And for one elderly person, Henry Adams, it was a special day. This year is the 30th anniversary of the trip – and to mark the event, organisers Cambridge Live presented him with a bunch of flowers because he was the 30th person in the queue.

The venue for the trip, as usual, is Great Yarmouth, and date is Tuesday August 11. The pensioners will be taken to the Norfolk resort in a convoy of coaches, all for £8 per ticket.

While there they will enjoy the traditional seaside pursuits, and in the afternoon will be entertained at a show in Yarmouth's Hippodrome Circus. They will go to the Circus and Water Spectacular, compered by Jack Jay and Johnny Mac, which features acrobats and aerial displays.

The Day Out is sponsored by charities, Cambridge colleges, Cambridge University organisations and businesses, and is backed by the News.



## Executive Summary

In 2015, for the first time Cambridge Live has delivered Cambridge City Council's programme of City Events as part of the spin out of the new charity from the Council. Cambridge Live was launched on 1<sup>st</sup> April 2015 and took over delivery of the successful City Events programme, working in partnership with the Council and the many local organisations that contribute to the wide ranging events across the city and beyond. Cambridge Live also contributes to the cultural life of the city through the Corn Exchange and Guildhalls programme and delivery of the Cambridge Folk Festival. As the organisation develops this will be enhanced by new initiatives from Cambridge Live.

The delivery of the City Events, previously badged as the Outdoor Events and Summer in the City programme sits within the framework of the City Council's strategic vision 'One Cambridge – fair for all', in which economic dynamism and prosperity are combined with social justice and equality:

- One Cambridge – Fair for all
- Caring for our environment and our people
- Creating a great place to live, learn and work

The Council have stated that the arts, in all their forms, are a powerful tool, helping to achieve their goals for the city, and that their role is to support and enable arts and cultural activity across Cambridge, for the benefit of the whole city and all its residents. The approach is underpinned by their vision. Specifically the City Events, which operate within an event management framework that aspires to a city, which is diverse and tolerant, values activities which bring people together and where everyone feels they have a stake in the community:

- A city in the forefront of low carbon living and minimising its impact upon the environment from waste and pollution.
- A city where people behave with consideration for others, the environment and where harm and nuisance and noise nuisance are confronted wherever possible without constraining the lives of all.
- A city where getting around is primarily by public transport, bike and foot.

These are therefore all key parameters for Cambridge Live as we deliver this programme for the Council and which includes:

- **Midsummer Fair** – This ancient fair has been visiting the city's Midsummer Common for over 800 years, making it the country's oldest travelling fun fair and market. The first day of the fair sees the Mayor and other members of the Council continuing the age old tradition of parading the Fair open by scattering pennies to the crowd. Featuring all the rides associated with a traditional fun fair and the very best white-knuckle rides, you can also expect the usual fun of the fair including candyfloss, hot dogs and toffee apples alongside traditional travelling market stalls.

- **The Big Weekend**, - Each year Cambridge puts on a 'Big Weekend' on Parker's Piece in the heart of the city. It's a 3 day free community event full of music, dance, workshops and stalls and local and international food including and a free fireworks display which takes place early in July.
- **Brass and Jazz in the Parks** - From June to September there are jazz and brass bands playing in Cambridge's parks and open spaces for you to enjoy. Each event is entirely free, so come along, bring a picnic, enjoy the sounds and relax in the cooling summer breeze.
- **Mayor's Day Out** - the Mayor's day out for senior citizens takes place in August or September, with a fun day out to Great Yarmouth for everyone to enjoy the sun, sea and pier-side entertainment.
- **November 5<sup>th</sup> Fireworks** – for 20 years a large, spectacular and free fireworks display has been held on Midsummer Common on 5th November accompanied by food and a traditional Bonfire.
- **Tea Dances** – monthly traditional dances in the Guildhall which are well attended

Under the Council's Arts Strategy 2011-2014, which was in place as Cambridge Live was established, the keys aims of the wider arts programme were:

- 1) Access to art for all** -Ensuring equality of access for all city users & residents to a broad range of high quality provision that provides excellent value for money through innovative & efficient ways of working.
- 2) Engage and enable local communities** - Involving local people in decision-making and responding to local needs to engage communities in using the arts to shape their neighbourhoods and the broader city.
- 3) Enhance the city's reputation & identity** - Focusing on innovation & excellence in using the arts to re-invigorate the public realm & create a sense of place.
- 4) Protect the environment** - Improving local environmental quality, biodiversity and sustainability; and to reduce, mitigate and manage the carbon consequences of arts activities.

The vision behind this was expressed thus by the Council:

- We think that everyone should benefit from the value of the arts.
- We want Cambridge to thrive as a dynamic city where diverse local communities enjoy a good quality of life with access to cultural activities within a thriving, innovative knowledge-based economy.
- The arts, in all their forms, are a powerful tool for helping Cambridge City Council to achieve this vision and enhance the quality of people's lives

Both in terms of the aspirations of Cambridge Live and the obligations which are expressed through our contractual relationship with the Council, Cambridge Live in the first months of its existence has sought to build on this framework and has delivered a series of major events across the Summer and Autumn which were critically received and well attended. A range of measures for determining the impact are shown below:

- Participation
- Media partners secured
- Media presence
- Feedback

Delivery of this first year of the City Events programme was led by the Cambridge Live team including

- Steve Bagnall, Managing Director
- Elaine Midgley, Business Development Director
- Neil Jones, Operations Director
- Frances Alderton, Event Manager

All of whom transferred to Cambridge Live on 1<sup>st</sup> April from Cambridge City Council. The team is therefore highly experienced having delivered not only previous Outdoor Events and Summer in the City programmes, but they were also responsible for the recent success of the Tour de France celebration in the city in 2014 and the Olympic Torch Relay in 2012.

The team worked closely with departments of the City Council including:

Communities, Arts & Recreation  
Streets and Open Spaces  
Safer Communities  
Environmental Health  
Planning

And would like to acknowledge the help and support received.

This report is presented to the Council as part of the planning process for the 2016 City Events programme, to which Cambridge Live aspires to bring it's own organisational values:

- Fresh Thinking
- Collaboration
- Inclusivity
- Zing

Steve Bagnall Managing Director and Sara Garnham, Chair  
November 2015



## Midsummer Fair

Wed 24<sup>th</sup> - Mon 29<sup>th</sup> June 2015, Midsummer Common

### Highlights:

- **Launch day attended by mayors from across the region**
- **150 pitches taken – showmen and traders**
- **Wednesday and Saturday particularly busy – total attendance 30,000**
- **Heritage Lottery Funded film documentary produced by Cambridgeshire Film Consortium with Coleridge College after school film club including the first films shown in Cambridge which were at the fair**
- **Accessible session for Castle school & children from other local special schools**
- **Robust programme of local resident engagement , will include West Chesterton, Abbey and Market ward councillors next year**

It's thought the Fair's origins lie in a gathering of young people which took place once a year, on June 23, at Barnwell Springs along with music, singing, wrestling matches and other games. *'Hence ... a custom grew up that on the same day a crowd of buyers and sellers should meet in the same place to do business.'*

In 1211, King John granted the charter for Midsummer Fair to Barnwell Priory which lay between Newmarket Road and the River Cam. However, by the early 1500s, the Mayor and Corporation of Cambridge had gained control of the Fair. This was one of the most important medieval trading fairs in Europe, with goods such as wood, iron and steel arriving via the River Cam. The hiring of labourers and servants, and the buying and selling of horses continued here until the early 20<sup>th</sup> century. The horse and cattle sales attracted many gypsies and other travellers who still come to the Fair in large numbers.

Gradually, as trading declined, entertainments such as wrestling, singing, dancing, freak shows and acrobats took over. The first roundabouts, propelled by gangs of lads or ponies, appeared in the 1700s and - by the late 1800s - the first steam-powered rides. Another innovation was the Bioscope Show – the forerunner of modern cinema. Midsummer Fair was known also as the *Pot Fair* from its many stalls selling china and crockery. These - along with linens, general household goods, cutlery, carpeting and linoleum - remained a popular aspect of the Fair until well into the 20<sup>th</sup> century.

Today, local families no longer come here to stock up on their household needs. Entertainment has largely taken over from trading. However, the Mayor still continues the time-honoured tradition of parading and proclaiming Midsummer Fair open by scattering pennies to the crowd.

This was Cambridge Live's first event since the organisation launched barely six weeks before on 1<sup>st</sup> April. This year the fair did not coincide with Midsummer Eve (June 21st) due to the vagaries of the calendar cycle which historically dictates when the event should be run.

With the team ably led by Frances Alderton planning went well with showmen stewards who were involved at an early stage in site layout and marketing campaigns. Working with the City Council for first time as an outside partner to the delivery team role.

Attendance by fair operators and traders was good, although slightly lower than in the previous year. There was good attendance from the general public alongside the travelling community, and Wednesday and Saturday were particularly busy this year.

The launch and proclamation on the Wednesday was a success and well attended by local Mayors and Councillors who enjoyed good weather and a pleasant networking opportunity.

This year, the Cambridgeshire Film Consortium (a partnership between The Arts Picturehouse, Parkside Federation of Academies, Anglia Ruskin University and Long Road Sixth Form College) received funding from the Heritage Lottery Fund to produce a documentary with Coleridge College After-school Film Club, about the first film screenings in Cambridge which were at the Midsummer Fair. The young people, aged 11-16 years, hosted a screening of early films from 1895-1912 (comedies, actualities and animations) from the BFI and the East Anglian Film Archive, in a specially designed cinema tent that replicated the experience of an early fairground cinematograph. This was held at the Mayor's Reception on 24th June at the opening of the Fair.

On Thursday 25th June the Fair opened for 2 hours from 11am to 1pm for the sole use by a number of local disability schools from the area. This activity was newly re-introduced last year, was well received by school parties, and attendance by schools grew successfully this year. They were invited as guests of the showmen to use the Fair in a more suitable environment for them and light refreshments were also provided by the Fair.

### **Feedback**

There were no significant incidents of disruptive behaviour and Police noted that there were no arrests on site at the event, stating in their summary report:

*"I was really impressed not only with the behaviour and friendliness of the local community, but also that of the travelling community who had arrived in Cambridge from all over the Country. Officers spoke in a positive light and they seemed perfectly willing to engage with the police. The atmosphere within the footprint was friendly, no hostility or tension."* **Inspector Mark Farrant, Cambridgeshire Constabulary**

***Timea Safrany from Samuel Pepys School said:***

*"Thank you for the brilliant and well organised event. The children had a fantastic time they absolutely loved the experience (so did the adults)."*

- St John Ambulance reported treating 2 major casualties and 15 minor. For an event of this size and audience demographic that is low and reasonably expected.
- There were 8 complaints over the whole event, mostly due to noise & traffic congestion.
- Residents' engagement was good (Friends of Midsummer Common, Brunswick Residential Association, De Freville Avenue Residents Association, North Kite Residents Association and the Mitcham's Corner Residents & Traders Association were all

consulted in advance of the event and invited to attend daily safety briefings) There will be additional consultation with regards to the management of Fort St George bridge with residents of Pretoria Road and surrounding area.

We received some great positive feedback from participants including:

**Film Education Manager, Trish Sheil from the Film Consortium:** *"This is a wonderful opportunity for young people to learn about, and share with the public, the heritage of early cinema in the unique location of the 800 year old Midsummer Fair where the first films in Cambridge were shown with magnificent steam- powered organ music, in the show-ground cinematographs."*

This was a great addition to the event in 2015 and very much appreciated by the showmen who helped to provide content and participated in screenings. They team will be editing the documentary film together in the next few months and it will be screened at the Arts Picturehouse.

#### **Lessons learned & 2016 planning**

- Some operational issues will be addressed for 2016 such as ensuring that showmen keep to their allocated pitch sizes and transport flow near the Grafton car park is managed better at busy times.
- Efforts will be made to credit the City Council more visibly next year.
- Showmen will be encouraged to work more collaboratively with the event team with marketing distribution to manage a more cohesive campaign.
- Additional security patrols will be provided to manage minor disputes and issues that otherwise take up the time of events staff.

## The Big Weekend

10 – 12<sup>th</sup> July 2015, Parker’s Piece

- 10,000 attendees estimated per day (30,000 total attendance)
- 72 community and professional performers and groups
- 8 local traders (Mela)
- 15 local contractors & suppliers
- 9 business & media partners and sponsors
- 6 charity stallholders
  
- Launch of My Cambridge to the public

The Big Weekend 2015 started with a bang with a dazzling fireworks display on the Friday evening. The weekend attracted record numbers on the Friday and Saturday and featured amazing performances from Heather Small and Slade on the Friday & Hayseed Dixie on the Saturday.

As in previous years the event reflected key social and historical context from history to the present day. Recognition of the 70<sup>th</sup> anniversary of VE day, contributions reflecting the present day hi-tech life of Cambridge as well as engagement with Rugby World Cup celebrations complemented the traditional elements of the weekend including the Mela. Cambridge residents enjoyed community activities on the Saturday ranging from the Home Front Marquee where they could take tea ‘1940s style’ to controlling a Dalek at the BBC Make it Digital Tent as well as enjoying the best the food hall and French market had to offer. Other activities included the Cabaret Marquee & Ping Pong Disco and the Sports Zone where attendees could get a taster session in everything from tai chi to rowing. The weekend was brought to a close with a day of world music and dance as well as food and crafts from around the world celebrating ethnic diversity within Cambridge and of course the hugely popular Cambridge Mela, Cambridge's summer celebration of Asian Culture.



The detailed areas and activities of the event across the weekend included:

1. The Main stage – **community music & dance** alongside **headline** and **multi-cultural performances** all weekend (Fri, Sat and Sun)

2. **The Food Hall** (Sat) featuring local deli and food traders selected with support from Eat Cambridge which became the **World Music Marquee** (Sun) to house a range of music performances from different multi-cultural performers

3. The **Launch Reception Marquee** (Fri), decorated to reflect the Asian contribution to the event that enabled partners and supporters to network at the event and find out more about the City Council led project, **My Cambridge** (helping young people access culture). This became the **Museums Marquee** (Sat) showcasing the activities of the Cambridge University and independent city museums and then hosted the **Pink Picnic Festival** for a LGBT cabaret set in the evening. On Sunday this became the main **Mela performance marquee**, hosting DJs and dance schools from various Indian, Hindu and other Asian cultural performances



4. **The Fun Lab** (Sat), sponsored by ARM and delivered by Cambridge University who programme a range of science and technology themed family activity with the engagement of local technology businesses. This became the **Mela Traders marquee** (Sun) where local Asian community

partners and businesses traded food, clothing and crafts as well as Henna tattoos.

5. The **Home Front Marquee** (Sat) was delivered in partnership with the Museum of Cambridge and the County Council as part of the commemoration of World War Two events in the year. It supplied a traditional 1940s tea and music hall and hosted the visit of the Mayor of Heidelberg who came on a civic visit during the event. On Sunday this space was transformed into the **World Dance Marquee**, housing a range of dance styles including Lindy Hop, Scottish, Polish and Belly dancing.

6. The **Pop-Up Art Gallery** was run by local organisation Changing Spaces who programme art in empty spaces. Working with local artists they delivered a range of workshops and installations throughout the weekend.

7. **Alliance Francaise**, a local language institute who became a partner in 2014 for the Tour de France hosted a marquee of cultural activity including music and dance and language throughout the weekend.

8. The **Sports Zone** was programmed and managed by the City Council's sports development team and included a huge range of clubs and societies demonstrating and offering participation in their sports including rugby, football, Tai Chi, trampolining, tennis, the Ping Pong Disco and much more besides. The Cambridge Rugby Club also hosted a Festival of Rugby which culminated in matches on the Sunday including featuring the English Deaf Rugby Club (supported by local sponsor the Hearing Healthcare Centre).



9. **BBC Make It Digital** – this nationally touring roadshow came to Cambridge via the Big Weekend and featured interactive displays, talks & lectures, coding demonstrations and Doctor

Who exhibitions supported by the investment of Anglia Ruskin University and Cambridge University.

10. **French Market & food stalls** – these were trading throughout the weekend and represented a wide variety of foods for people to enjoy including vegetarian and multi-cultural options and some local traders.

11. **Ubuntu World Village** – this activity was provided in a lively open air setting and featured crafts and music representing this African community.

12. **Bar** – the licenced bar provided a limited selection of alcoholic and soft drinks for people to enjoy and was managed by an external bar operator.

13. **Fairground** – this is the only ticketed activity within the event but provided families and young people with a safe outlet for seeking their thrills, delivered by operator Stanley Thurston.



### Feedback

A market research survey distributed via email to our mailing lists and email addresses collected at the event received only 166 responses, however it suggested that 95% of attendees thought the event was well organised, 81% felt it did bring communities together, and 92% of those attended felt safe when attending.

The full market research survey can be viewed at this link:

<https://www.surveymonkey.net/results/SM-G5VQJZV2/>

Some of the feedback received by partners throughout the weekend included:

*“Running the pop up gallery is a very enjoyable and successful part of Changing Spaces calendar. It enables practising artists to work alongside the community and for the community to experience contemporary fine art in a fun, inclusive and non-threatening environment. This year it ran very smoothly.”* **Anji Jackson-Main, Changing Spaces**

*“Thanks so much for glitch free organising of the Mela yesterday. We had a fabulous time.”*

**Meghana**

*“Thanks for your email. We thought it all went really well, everyone seemed to enjoy the atmosphere and a nice cup of tea. Our volunteers had a great time too. The Mayors' speeches were very well received and the Q&A was great - they provided a nice focus for the afternoon. Please pass on our thanks to the stewards who were a great help on the day, and to you and your team - you did a brilliant job”* **Lorna O'Brien, Museum of Cambridge**

*"I think Big Weekend was very successful this year. I have never seen this many people on Parker's Piece before! It seemed like people were having a great time. I really enjoyed it too. We didn't have any issues on disabled platform. Everything went really smoothly."* **Anna, Steward**

*"It's me thanking you and your team for giving us this opportunity to perform our dance and music. We thoroughly enjoyed the event and all the staff were very helpful. Everything was very well organised. Let's keep in touch for future events."* **Aurora Gercke, Pilates and Specialist Exercise Instructor (Low Back Pain & Older Population) & Dance Teacher**

*The Cabaret Marquee was a huge success thank you for letting us be part of it. We had fantastic feedback from people attending and the artists. We were particularly packed out in the Cabaret Marquee from the start. Has definitely helped Pink Fest, given everyone a boost and renewed enthusiasm for it."* **Jo, Pink Festival**

*"Just wanted to follow up after the Big Weekend to pass on my thanks for all your hard work and efforts. Thanks for making my job less stressful!"* **Sam Jeffery, Cambridge United Football Club**

*"Tom had a fantastic weekend, your hospitality was very much appreciated. I can honestly say this was one of the most organised events he has played at. Everybody was so professional and helpful and normally we would leave a comment about how things could be better next time but I can't think of any way you could improve on what you did.*

*Tom absolutely loved playing at The Big Weekend and said the atmosphere was electric and the added bonus of chatting to the guys from Slade and getting a selfie with them seconds before they went on stage. Thanks again for everything, Cambridge really know how to throw a party!"*

**Lisa (Mum) on behalf of Tom Korní "The One Boy Band"**

St John Ambulance treated 62 minor casualties and 5 major casualties. Again, this is not substantial for a broad public event of this scale and consisted of things like minor cuts, grazes, bites & stings and heatstroke.

Three complaints were received from the general public (1 noise, 2 fairground).

### **Lessons learned & 2016 planning**

- Council licensing officers have asked to review the licence for the event to ensure that compliance is clear and the license conditions are appropriate. This is taking place in Winter 2015/16.
- Cambridge Live internal administrative processes will be reviewed to accommodate loss of the use of Council service points like Cashiers for payments
- The Mela fell in Ramadan this year which did mean that slightly fewer participants affected were able to participate. However the dates for 2016 mean that Ramadan will have passed.
- The Rugby Festival was not as large scale as it had been hoped, so more consideration will be given to developing sports activity within the event in 2016

## Mayor's Day Out

**Tuesday 11<sup>th</sup> August 2015, Great Yarmouth**

- 550 senior citizens attended
- 22 volunteer stewards supported
- 13 coaches provided
- 19 local businesses & organisations donated including long term supporters such as The Pye Foundation and Batterson Chivers Foundation as well as businesses such as ARM and Marshall of Cambridge
- 5 City Councillors attended alongside the Mayor as volunteer stewards

This year was the 30<sup>th</sup> anniversary of this long standing event which takes senior citizens from Cambridge for a day out at the seaside. They are accompanied by the Mayor and Mayoress, a number of councillors and former mayors and their partners who accompanied the trip to celebrate the anniversary.

The event is something of a logistic challenge with coaches starting from all parts of the city to ensure easy access for everyone. Cambridge Live worked with Richmond's Coaches to provide this traditional trip to Great Yarmouth, collecting senior citizens aged over 60 years from 15 different pick up points across the city and returning them in the evening.

As this was a special anniversary Cambridge Live produced a freely distributed anniversary postcard souvenir for attendees of the event and some were encouraged to use the card to write to the Mayor to thank him for their day.

The performance was a Roy Orbison tribute act and The Dreamers and was very well received at the Britannia Theatre.

The Mayor of Great Yarmouth hosted an anniversary lunch at the Masonic Hall with a good attendance of previous Mayors of both Cambridge & Great Yarmouth (around 30 people in total) and the Mayor of Cambridge presented his thanks for their continued hospitality.

Comments received on the event from attendees included:  
*A really excellent day out. Very well organised - can't wait for next year!*

*Carry on the good work!*

*We meet so many friends every year*

*A very enjoyable and stress free day. Thank you Everyone was and always have been very helpful and kind*





#### **Lessons learned & 2016 planning**

- The Gredley Charitable Trust, a long term donor to the event chose not fund the event this year. Therefore a longer lead in time for community fundraising will be explored in 2016.
- It was hoped that the circus performance at the Hippodrome theatre could be attended instead of the Britannia theatre, however unfortunately the space was not suitable for a large senior audience. Whilst the Hippodrome was originally advertised, the Britannia Theatre was eventually used for reasons of safety.
- A closer relationship with the tourism and marketing teams at the Yarmouth Council is being established to enable more promotional initiatives to be introduced next year.

## **Jazz & Brass in the Parks**

**7th June, Royston Town Band - Cherry Hinton Hall**  
**28th June, Harmony in Harlem - Jesus Green**  
**5th July, City of Cambridge Brass Band - Christ's Pieces**  
**23rd August, Savoy Jazz - Jesus Green**  
**6th September, Cottenham Brass Band - Cherry Hinton**  
**27th September, March Brass 2000 - Cherry Hinton**

These popular open air concerts were promoted by Cambridge Live featuring a range of local community brass and jazz bands. The events took place from 3-5pm on Sundays throughout the summer and attendance was estimated at 2,200 across all concerts.

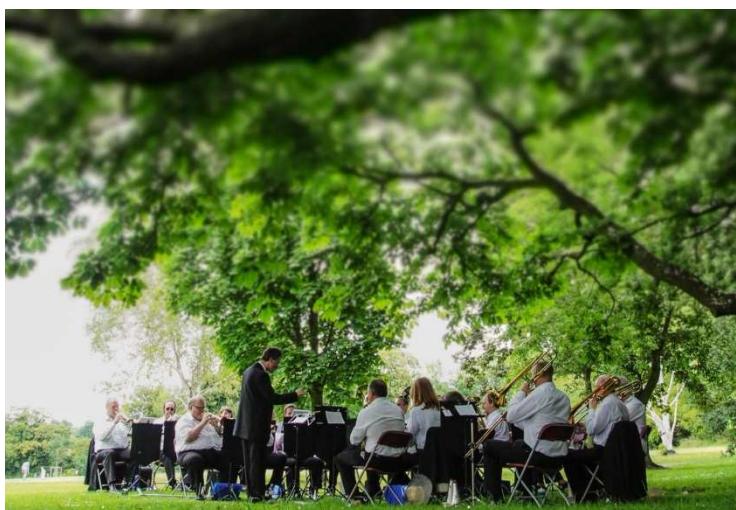
Christ's Pieces was used as a location for the first time this year and the event was well received by audiences and local residents with no concerns or complaints raised.

### **Feedback**

All feedback from the public was positive, with the only slightly negative feedback being from people who asked for there to be more of them, particularly at Cherry Hinton Hall, from an older audience.

### **Lessons learned & 2016 planning**

- We are exploring the possibility to expanding the locations for these concerts to consider new outdoor spaces outside the city centre e.g. Trumpington Country Park if considered appropriate.



## 5th November Fireworks

5th November 2015, Midsummer Common

- 20,000 estimated attendance
- 34 business sponsors and donors
- £800 raised in text message donations
- 50 volunteers engaged in collecting for the event

The firework celebration on November 5<sup>th</sup> was the culmination of an extended programme of engagement across the city featuring local businesses and live theatre. Cambridge Live took the decision to raise the profile of the event and the reach of the activities in its first year of running the event.

This year Cambridge Live promoted the historical aspects of the event using the character of Guy Fawkes. Working with Snail Tales story telling company, an actor portrayed Guy Fawkes in school visits and was seen around locations across the city. The Birmingham Repertory Theatre performed an extract from one of their Horrible Histories shows featuring Guy Fawkes for free for the public in the Market Square and Grafton Centre on Sat 24<sup>th</sup> October to generate excitement about the event.

Local technology firm, RealVNC acted as the business champion for the event's sponsorship campaign in 2015. Managing Director Andy Harter and Vice President Lily Bacon rallied a club of 34 businesses to reach our ambitious target of £30,000 and more in sponsorship by providing more ways to sponsor the event and greater business benefits. In addition, we introduced text message donating for the first time for the general public at the event, alongside the bucket coin collection.

Frances Alderton was the Event Manager for the event in 2015. She appointed a previously well received Fireworks company, Jubilee, to fire the display which was well received and the

weather was ideal for the firing of the display. However rain and the absence of the Fair did slightly reduce numbers with around 20,000 estimated in attendance.

Sponsors and City Councillors were invited to attend an informal reception at the event on the night to network with those who have helped to ensure the event's success.

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### Cambridge Midsummer Common fireworks

- When: Thursday, November 5. Fireworks at 7.30pm and a bonfire will be lit immediately afterwards. **PLEASE NOTE: The funfair will not be running but the fireworks will go ahead as planned.**
- Where: Midsummer Common
- Cost: FREE!
- What: The free Bonfire Night has attracted thousands of onlookers to Midsummer Common in the centre of the city for more than 20 years. Expect to be toasted by a stonking great bonfire after watching the blockbuster display in the sky. Bonfire Night is a Cambridge City Council event, organised by Cambridge Live.

Fireworks-fans are advised not to bring sparklers, and a donation of £2 is encouraged.

Chesterton Road, Victoria Avenue, Maid's Causeway, Elizabeth Way and Limekiln Road will be closed from 6.30-8.30pm on the day of the event.

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BBC Radio Cambridgeshire were media partner for the event and stated that feedback was excellent from the public around the event and we received some lovely feedback from the public including 4 compliments on the quality of the event.

*“Just wanted to say what a fantastic display and event. Was just so well organized, stunning display and well attended event. Special mention to Andrew, Richard and Matt Van Heerden (star!) – and all the team of stewards who were just brilliant, friendly and so helpful with any requests! We live broadcast all the fireworks (person watching in Russia loved it!) did loads on social media, live broadcast on air.”*

**Emma Borley, Assistant Editor, BBC Radio Cambridgeshire**

As a result of an incident on the common on 4<sup>th</sup> November the fun fair was not in attendance although Thurston’s provided a range of food stalls and other amenities including extensive accessible viewing points were provided as normal. This was a late change and required very active management of the site and the media messaging all of which was completed successfully.

The absence of the fair prompted a mixed reaction with some attendees missing the facilities whilst others commented that they preferred this year’s event.



#### **Lessons learned & 2016 planning**

- There are plans to build on the city wide engagement achieved this year for 2016.
- Efforts will be invested into raising the profile of information on our website for disabled customers which could be more extensive as good facilities are offered.
- We hope to increase the number of bucket collectors next year as donations were lower than for 2014 (although it was raining which often affects collections).
- An internal investigation into the incident on the Common on 4<sup>th</sup> November is being carried out separately.



## Appendix 1 – List of local participants at The Big Weekend 2015

99 Rowing club  
Agrumi, Olive Oil and Italian produce - Ely  
Alliance Francaise  
Altrad Beaver, Fencing - Bury St Edmunds  
Amna Saeed, Henna Art and tattoos – Mela Trader  
ARM  
Anglia Ruskin University  
Aurora & Friends Egyptian Dance  
B1KE  
BBC Radio Cambridgeshire  
Bling Ya Ting - Local Urban and World talent  
contest Showcase  
Bombay Bites, Indian snacks and street food –  
Mela Trader  
Buskers Competition Winner TBC  
Cabinet of Curiosities - Visual and audio collection  
Cambridge + Coleridge Athletics,  
Cambridge CC, Fostering - Huntingdon  
Cambridge City Services - Site fencing  
Cambridge News  
Cambridge Film Consortium  
Cambridge Gymnastics Academy  
Cambridge Hindu Samaj, childrens dance  
performance – Mela Performer  
Cambridge Lindy Hoppers  
Cambridge Museum of Technology  
Cambridge Re-Use - Cambridge  
Cambridge Rugby Football Club  
Cambridge Scottish Society & RDCS  
Cambridge Spanish Centre  
Cambridge United Football Club  
Cambridgeshire Football Association  
Cangaroos Trampoline Club  
Carlos BBQ, kebabs and grilled meat – Mela Trader  
Cath Coombs & the Awesome Soul Collective  
Cats Basketball  
Cats Protection - Cambridge  
CC Smugglers  
Centre for Computing History  
Changing Spaces - Art Tent for local independent  
artists  
Children's entertainment - 3 local face painters  
and a story teller  
Compere, Gil Karpas  
County Council Cycling Team  
Dabke (Middle Eastern Dance)  
Dance Greek  
DCRS, Site Radios - St Ives, Cambs  
Divya Ram, Classical Indian Dance – Mela  
Performer  
EF Foundation  
Elementz Ent.  
Encompass Network - Cambridge  
Festival of Rugby – local rugby associations  
Fire Extinguishers - Newmarket  
Forever Active  
GLL  
Gourmet Brownies - Ely  
Grey Heron International Arts T'ai Chi  
Hart Radio  
Hearing Healthcare Centre, Cambridge  
Isobel Sugden - Cambridge Band Competition U18  
Winner 2015  
Kettle's Yard House and Gallery  
Krishna Zivraj Sanskruti School of Dance  
Krishna Zivraj, Classical Indian Dance, main stage  
and community marquee – Mela Performer  
La Dante - Italian  
Landsmans Toilets - Peterborough  
Lifecraft - Cambridge  
Little Scrummers  
Manas Deb Indian Cultural Society, children's  
dance performance – Mela Performer/Trader  
Marcus Watts, Cambridge Acoustic, Sound  
Monitoring - Oakington Cambridge  
Mari Cobb, Goan Food – Mela Trader  
Maxispace Portable Buildings - Buckden, Cambs  
Meghana Patel, traditional crafts and food – Mela  
Trader  
Mela - Daylong celebration of Asian culture in  
Cambridge including food, music and dance  
Museum of Archaeology and Anthropology  
Museum of Cambridge - Homefront Marquee  
Museum of Classical Archaeology  
Nicks Mobile Bars  
Nomads Hockey  
Oblique Arts - Pedal Powered Barber shop  
ParkTennis  
Pearce Hire, Sound systems - Peterborough  
Pink Festival - Events run by SexYOUality and the  
Pink Festival  
Queen of Spice, food and drink – Mela Trader  
Robinsons Smart of Cambridge  
Rollapluzza  
Security - Peterborough  
Soundstage One - Thorney, Cambs  
StreetGames,  
Suparna Roy, Jewellery and Indian snacks – Mela  
Trader  
Sustrans  
Swamptruck - Cambridge Band Competition  
Winner 2015



**CAMBRIDGE  
LIVE**

Swati, dance performance – Mela Performer  
Taiost t'ai chi  
Taoist Tai Chi Society GB  
Terrance Higgings Trust - Cambridge  
The Fitzwilliam Museum  
The Polar Museum  
The SG's - Local Reggae Band  
The Silverback Blues Band  
Trevor Page - Marquees, Staging, Equipment Hire  
Trevor Page Marquees - Linton  
Ubuntu World Village - Music, food and crafts from  
around the world - celebrating ethnic diversity in  
Cambridge  
University Library  
University of Cambridge - The Fun Lab offers  
interactive science activities for all ages to enjoy.  
Science at its best from the University of  
Cambridge and partners  
University of Cambridge Museums - Make and  
Create Tent - hands-on, creative fun and get a  
taste of what's in store for the summer holidays  
Vichag Foods, Indian snacks, Mela Trader  
Vintage Bikes  
Waste Bins, skips & recycling - Little Paxton, Cambs  
Water Coolers - Newmarket  
Wiwat! Cambridge Polish Song and Dance Group  
Woodgreen Animal Charity - Godmanchester,  
Cambs  
Up to 30 local stewards

# Environmental Report



## Cambridge West Area September to November 2016

# Contents

1. Introduction .....	3
2. Target setting and recommendations.....	3
3. Routine activity.....	4
4. Specific issues and actions .....	5
5. Environmental Data .....	6
Private Realm [West Central Area] .....	6
Public Realm Data .....	7
Public Realm Enforcement [Castle] .....	7
Public Realm Enforcement [Market].....	9
Public Realm Enforcement [Newnham] .....	11
Dog Warden Service [West Area] .....	13
Operations cleansing data by ward [West Area] .....	14
Waste and Recycling Data [City wide] .....	16
6. Proactive and community work .....	18
7. Key contacts .....	19
Officers.....	19
Issues.....	20
8. Resources.....	21
9. Appendices .....	23



# 1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the West Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following period. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

## 2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming period to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following period to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

### Recommendations

The following are suggestions for members on what action could be considered for priority within the West Area for the period of December 2016 to February 2017.

#### Continuing priorities\*

Number	Priority details
1	Enforcement and City Ranger patrols in the City Centre to address issues of illegally deposited trade waste and littering. Justification: Littering and illegal deposited waste if left un-investigated can cause ongoing issues and encourage antisocial behaviour. This priority has been included as a continuation to balance the high standard of trade waste management and litter patrols already existing in the West/Central area and to continue to build upon this work further.
2	Joint working patrols to address the issues of fly tipping at Adam and Eve Street recycling point Justification: Fly tipping at Adam and Eve Street recycling centre continues to be a problem for fly tipping figures across the West area. Enforcement and ranger work to focus on these areas will balance education and enforcement to deter this problem.

#### New suggested priorities

Number	Priority details
3	Dog warden patrols to target irresponsible dog owners on Midsummer Common Justification: In November there were three reports of intimidating or uncontrolled dogs on Midsummer Common. Dog warden patrols are planned to focus on this area at key times and to gather intelligence / speak to dog owners about the issues in the area.

\* Amendments to continuing priorities are shown in italics

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

### **Community intelligence questions**

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?

## **3. Routine activity**

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

## 4. Specific issues and actions

The following specific issues were identified for targeted action in the previous period. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

<b>Priority 1</b>	<b>Enforcement and City Ranger patrols in the City Centre to address issues of illegally deposited trade waste and littering.</b>
Action Taken	Patrols were undertaken by the public realm team to address the issues of trade waste illegally deposited and littering during the period of September 2016 – November 2016. Numerous fixed penalty notices were issued, including Fitzroy Street, New Square, Burleigh St, Bridge Street and Fisher Square. Several businesses within the city have been engaged with and have pledged to the litter voluntary code, which promotes responsible litter management. There has been numerous FPNs issued to business regarding their breach of section 47 notices (notices which set out how waste must be stored and presented for collection), a number of business in the city have been issued with notices regarding their duty of care. Officers are currently are working closely with charity shops in the city regarding fly tipping, and a number of prosecutions for dumping waste are being processed.
Current Situation:	Ongoing
<b>Priority 2</b>	<b>Joint working patrols to address the issues of fly tipping at Adam and Eve Street recycling points</b>
Action Taken	Regular inspections made at the recycling centre. This is becoming a problematic issue with fly tips at the location. A number of which have been reported and cleared with investigations carried out. Suspects have been identified and action has been and is being taken, some fixed penalty notices have been issued to suspects.
Current Situation:	Ongoing
<b>Priority 3</b>	<b>Pressure wash and cleanse of the public recycling points at Castle Park, Park Street, Adam and Eve Street and Lammas Land.</b>
Action Taken	This work is programmed in with all the other recycling points across the city and will be completed by the end of the period of November 2016.
Current Situation:	Completed

### Other issues:

<b>Issue</b>	<b>Request for Christ's Pieces railings to be painted</b>
Action Taken	This project has been agreed with the Development Team and added to the program of work for Community Payback. It is planned to undertake this work over several months during the Summer of 2016, and was started during August and September. This work is being undertaken in phases and the next section to be painted is near to the children's play area.
Current Situation:	Ongoing

## 5. Environmental Data

### Private Realm [West Central Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings
Sept to Nov 2015	Noise Complaints	25	N/A	Error! Bookmark not defined.	0	0	0
Sept to Nov 2016		5			1	0	0
Sept to Nov 2015	Refuse/ Waste Complaints	0	N/A	Error! Bookmark not defined.	0	0	0
Sept to Nov 2016		2			0	0	0
Sept to Nov 2015	Other public health complaints <sup>†</sup>	5	N/A	Error! Bookmark not defined.	0	0	0
Sept to Nov 2016		5			0	0	0
Sept to Nov 2015	Private Sector housing standards	7	N/A	Error! Bookmark not defined.	0	0	0
Sept to Nov 2016		8			0	0	0

Data is up to 21 November 2016

Pest control data was not available.

<sup>†</sup> Other public health complaints includes odour, smoke, bonfires, filthy and verminous

## Public Realm Data

### Public Realm Enforcement [Castle]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Sept to Nov 2015	Abandoned vehicles	2	N/A	N/A	0	0	0
Sept to Nov 2016		3			0	0	0
Sept to Nov 2015	Nuisance vehicles <sup>‡</sup>	0	0	N/A	0	0	0
Sept to Nov 2016		0	0		0	0	0
Sept to Nov 2015	Derelict cycles	11	N/A	N/A	N/A	N/A	N/A
Sept to Nov 2016		15					
Sept to Nov 2015	Domestic waste	3	1	0	0	0	0
Sept to Nov 2016		1	0	0	0	0	0
Sept to Nov 2015	Trade waste	6	2	0	0	0	0
Sept to Nov 2016		0	0	0	0	0	0
Sept to Nov 2015	Litter	2	0	0	2	0	0
Sept to Nov 2016		3	0	0	2	0	0
Sept to Nov 2015	Illegal camping	0	N/A	0	N/A	0	0
Sept to Nov 2016		0		0		0	
Sept to Nov 2015	Illegal advertising	1	1	0	0	0	0
Sept to Nov 2016		0	0		0	0	0

Data from 1 Sept to 18 Nov 2016

<sup>‡</sup> Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

## Summary of Castle public realm enforcement data

- Three abandoned vehicles were investigated none of the vehicles were found to be abandoned.
- Fifteen derelict cycles were removed from across Castle. The number of cycles removed as abandoned in the area usually varies between 5 to 10 a quarter.
- There was one case of dumped domestic waste investigated, but no evidence was found for the person responsible.
- There were two cases of littering in Castle, which were on the corner of St John's Street and Bridge Street, a fixed penalty notice was issued in both cases. One case is still ongoing.
- There have been no significant changes in the enforcement investigations and outcomes compared to the same period in 2015.

**Public Realm Enforcement [Market]**

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Sept to Nov 2015	Abandoned vehicles	1	N/A	N/A	0	0	0
Sept to Nov 2016		2			0	0	0
Sept to Nov 2015	Nuisance vehicles <sup>§</sup>	0	0	N/A	0	0	0
Sept to Nov 2016		0	0		0	0	
Sept to Nov 2015	Derelict cycles	61	N/A	N/A	N/A	N/A	N/A
Sept to Nov 2016		119					
Sept to Nov 2015	Domestic waste	6	1	0	1	0	0
Sept to Nov 2016		17	0	0	1	0	0
Sept to Nov 2015	Trade waste	8	7	0	1	0	0
Sept to Nov 2016		23	12	0	7	0	0
Sept to Nov 2015	Litter	37	0	0	36	0	1
Sept to Nov 2016		54	0	0	51	0	3
Sept to Nov 2015	Illegal camping	4	N/A	4	N/A	0	0
Sept to Nov 2016		5		5		0	0
Sept to Nov 2015	Illegal advertising	4	4	N/A	0	0	0
Sept to Nov 2016		0	0		0	0	0

Data from 1 Sept to 18 Nov 2016

<sup>§</sup> Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

## Summary of Market public realm enforcement data

- Two abandoned vehicles were investigated but neither of the vehicles was found to be abandoned.
- One hundred and nineteen derelict cycles were removed from across Market. The number of cycles removed as abandoned in the area usually varies between 10 to 75 a quarter.
- There were seventeen cases of domestic waste investigations conducted in the area; seven cases had no suspects or evidence in them and in one case a fixed penalty notices were issued and subsequently paid.
- Twenty three cases of trade waste were investigated in the West area. In twelve cases businesses were written to and complied with requests for their waste transfer information and were issued a warning letter. One business was fined for failure to comply with a request for waste transfer information and six further businesses were fined for failing to comply with a statutory notice and control their waste.
- There were fifty four cases of litter investigated in the West area and fifty one fixed penalty notices was issued, which included littering on foot at Market Passage, Burleigh Street, Regent Street and St Andrews Street.
- There were five cases of illegal camping, on Jesus Green and Midsummer Common, in all five cases notices were issued to the suspects and the tents were removed by their owners within the 24 hour period.
- There are no other significant changes in the enforcement investigations and outcomes compared to the same period in 2015.



## Public Realm Enforcement [Newnham]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Sept to Nov 2015	Abandoned vehicles	8	N/A	N/A	0	0	0
Sept to Nov 2016		2			0	0	0
Sept to Nov 2015	Nuisance vehicles**	0	0	N/A	0	0	0
Sept to Nov 2016		0	0		0	0	0
Sept to Nov 2015	Derelict cycles	1	N/A	N/A	N/A	N/A	N/A
Sept to Nov 2016		4					
Sept to Nov 2015	Domestic waste	4	1	0	1	0	0
Sept to Nov 2016		3	0	0	0	0	0
Sept to Nov 2015	Trade waste	1	1	0	0	0	0
Sept to Nov 2016		0	0	0	0	0	0
Sept to Nov 2015	Litter	5	0	0	5	0	0
Sept to Nov 2016		1	0	0	1	0	0
Sept to Nov 2015	Illegal camping	1	N/A	1	N/A	0	0
Sept to Nov 2016		0		0		0	0
Sept to Nov 2015	Illegal advertising	2	2	N/A	0	0	0
Sept to Nov 2016		1	1		0	0	0

Data from 1 Sept to 18 Nov 2016

\*\* Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

## Summary of Newnham public realm enforcement data

- Two abandoned vehicle inspections were conducted, but none of the vehicles were deemed to be abandoned.
- Four derelict cycles were removed from across Newnham. The number of cycles removed as abandoned in the area usually varies between 5 to 10 a quarter.
- There were three case of domestic waste investigated in the ward, but no suspects were identified.
- One case of littering was investigated and one individual was issued a fixed penalty notice for littering on Kings Parade, the fixed penalty was subsequently paid.
- There was one case of illegal advertising and the suspect was sent a warning email.
- There are no other significant changes in the enforcement investigations and outcomes compared to the same period in 2015.

## Dog Warden Service [West Area]

### Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Sept to Nov 2015	Stray dogs	6	0	1	5	0	One other stray dog call was received, but the dog was collected by their owner before the dog warden attended
Sept to Nov 2016		8	1	0	6	1	One other stray dog call was received, but the dog was collected by their owner before the dog warden attended

### Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Sept to Nov 2015	Dog control orders: Fouling	5	0	0	4	0	0
Sept to Nov 2016		0	0	0	0	0	0
Sept to Nov 2015	Dog control orders: Exclusion	1	0	0	1	0	0
Sept to Nov 2016		0	0	0	0	0	0
Sept to Nov 2015	Dog control orders: Leads	0	0	0	0	0	0
Sept to Nov 2016		0	0	0	0	0	0
Sept to Nov 2015	Other dog complaints <sup>††</sup>	2	0	0	0	0	0
Sept to Nov 2016		4	0	0	0	0	0

Data from 1 September to 18 November

<sup>††</sup> Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

## Operations cleansing data by ward [West Area]

Period	Activity	Total number of incidents	Ward		
			Castle	Market	Newnham
Sept to Nov 2015	Fly tipping	34	10	21	4
Sept to Nov 2016		49	4	44	1
Sept to Nov 2015	Offensive graffiti <sup>‡‡</sup>	9	0	2	0
Sept to Nov 2016		2	0	4	0
Sept to Nov 2015	Detrimental graffiti <sup>§§</sup>	68	10	47	11
Sept to Nov 2016		36	2	32	2
Sept to Nov 2015	Needles	6	16	4	1
Sept to Nov 2016		476	0	78	0
Sept to Nov 2015	Shopping trolleys	13	0	13	0
Sept to Nov 2016		12	4	8	0

Data is from 1 September to 21 November 2016

<sup>‡‡</sup> Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

<sup>§§</sup> Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

## Summary of operations cleansing data:

- Of the four fly tips for the Castle ward, all were singular incidents; no other particular trends with types of fly tipped material were identified in this period.
- There were forty four fly tips cleared from the Market ward, of this repeat incidents were on Adam and Eve Street recycling centre (7), and Botolph Lane (5). Ongoing investigations are being undertaken with this repeat illegal dumping of waste. No other trends were identified in this period.
- Of the one fly tip that was found in the Newnham ward, it was located at Lammas Land recycling centre, no other particular trends with types of fly tipped material were identified in this period.
- Offensive language in the form of swastikas that were removed from a bench on Regents Terrace in October, offensive language was removed from bins on Jesus Green in October, pictures of Human anatomy were removed from a wall on Jesus Lane in September and pictures of human anatomy were removed from outside Giraffe restaurant in Christs Lane in September.
- Market ward has had a decline in the amount of detrimental graffiti instances from 47 in 2015 to 32 in 2016. The council are aware there has been was an increase in anti-social graffiti in some wards, and we are working in partnership with other agencies including Cambridgeshire Police to tackle this problem. The council continues to respond to all reports of graffiti and undertaking proactive patrols and monitoring of hot spots. In addition within the city centre, the rapid response team is available to Cambridge BID businesses during the usual call out times to tackle issues as graffiti. The volume of graffiti has decreased from the previous period.
- In September one needle was removed from under the fire escape to Baptist church at Downing Place and in the grounds of St Edward's church, St Edward's passage 23 used and 37 new needles were removed. In October one needle was removed from St Edwards Passage, ten needles were removed from the side of the road at Willow Walk and one needle was removed from near St Andrews Baptist church. In November one needle was removed from the gully in Beaufort Place garages, one needle was removed from near a bench on Parkers Piece, one needle was removed from the recycling area in Park Street and two used needles were removed from the bench at Adam and Eve Street.
- One trolley was impounded as abandoned.

## Waste and Recycling Data [City wide]

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun	Q2 Jul to Sept
Recycling rate – dry recycling 2016/17	21.1%	22.4%
Recycling rate – dry recycling 2015/16	21.4%	21%
Recycling rate – composting 2016/17	23.9%	24.8%
Recycling rate – composting 2015/16	23.8%	22.3%
Amount collected for disposal 2016/17	55%	52.8%
Amount collected for disposal 2015/16	54.8%	56.7%
No of press releases issued	3	4
No of 2 <sup>nd</sup> blue bins delivered	161	50
No of 2 <sup>nd</sup> Green bins delivered	46	N/A
Number of 3 <sup>rd</sup> and 4 <sup>th</sup> green bins registered	3	N/A
No. of bins changed from standard to small	30	4
No of events attended	12	8
No of people spoken to	730	352
No of Kitchen Caddies given out at events <sup>***</sup>	460	288
No of recycling champions (RC) at events	8	8
No of new RC recruited	2	0
Amount of rubbish/recycling collected at events (tonnes)	Total 36.96 tonnes 27.6 T rubbish 9.2 T recycled	Total 9.72 tonnes Rubbish:8.1 Recycled:1.62
Amount of goods (clothes, books etc.) collected via the British Heart Foundation and college campaign.	N/A	N/A
No of community/school visits to AmeyCespa	11	13

\*\*\* Excludes caddies given out via council receptions

## **Summary of Waste and Recycling Data**

Total Recycling rate for quarter 2 is 47.24% for Cambridge. The combined recycling rate Cambridge and South Cambs waste service is 55%. Second green bin information is not available as time of writing due to IT issues but will be complete by next quarter.

### **Events attended are:**

Hanover Community Day

Milton Country Park parklife

Kingsway Community day

Cambridge Folk Festival

Queen Edith Community day

Trumpington, Gilping Place doorknocking

Fulbourn Talk to the Women's Group

Community action day at The Ship Pub

## 6. Proactive and community work

During the previous period the following proactive and community work has been undertaken.

<b>Task</b>	<b>Champneys Walk</b>
Action Taken	Work completed by City Ranger with the help of volunteers to cut back area of Champneys Walk (photos included in appendix). Local residents have fed back to the services that they very happy with the outcome.
Current Situation	Completed

<b>Task</b>	<b>Carisbrooke Road</b>
Action Taken	Following ward walkabout a volunteer and local resident helped the City Ranger to clear overgrown shrubs and install plant boxes (photos included in appendix).
Current Situation	Completed

<b>Task</b>	<b>Eltisley Avenue</b>
Action Taken	Volunteers and local residents helped the City Ranger with a tree seat renovation on Eltisley Avenue
Current Situation	Completed

<b>Task</b>	<b>Park Street</b>
Action Taken	Seat/planter box renovation on Park Street with the help of volunteers. (photos included in appendix). Local residents have fed back to the services that they very happy with the outcome.
Current Situation	Completed



## 7. Key contacts

### Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	<a href="mailto:yvonne.odonnell@cambridge.gov.uk">yvonne.odonnell@cambridge.gov.uk</a>
Senior Operations Manager	Don Blair	01223 458575	<a href="mailto:Don.blair@cambridge.gov.uk">Don.blair@cambridge.gov.uk</a>
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	<a href="mailto:Paul.Jones@cambridge.gov.uk">Paul.Jones@cambridge.gov.uk</a>
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	<a href="mailto:Wendy.young@cambridge.gov.uk">Wendy.young@cambridge.gov.uk</a>
West Area Ranger: Richard Allen	City Rangers	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
City Centre Ranger: Chris Lowndes			
Public Realm Enforcement (West team):	Castle / Newnham: Lisa Lowndes and Tom Pickover	01223 458573 01223 458062	<a href="mailto:streetenforcement@cambridge.gov.uk">streetenforcement@cambridge.gov.uk</a>
	Market: Andy Hine and Steve Phillips		
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>
	Sharron Munro (Wed-Fri)		
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	<a href="mailto:Caterina.dunning@cambridge.gov.uk">Caterina.dunning@cambridge.gov.uk</a>
Recycling Champions	Co-ordinator	01223 458240	<a href="mailto:recycling.champions@cambridge.gov.uk">recycling.champions@cambridge.gov.uk</a>
Out of Hours	Emergency calls	0300 3038389	N/A

## Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	<a href="mailto:wasteandstreets@cambridge.gov.uk">wasteandstreets@cambridge.gov.uk</a>
Abandoned bicycles	Customer Service Centre	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
Pest Control	Refuse and Environment	01223 457900	<a href="mailto:env.health@cambridge.gov.uk">env.health@cambridge.gov.uk</a>
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>

## 8. Resources

The following are suggestions that members of the West Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Remaining bins stocks for the city have been reallocated across all wards to ensure that bins are installed where required.

### Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Castle	6	3
Market	7	2
Newnham	2	3

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Castle	Storey's Way (pedestrian traffic lights – junction with Huntingdon Road)	March 2015	
Castle	Howes Place (junction Huntingdon Road)	March 2015	
Castle	Carisbrooke Road – near Mayfield School	March 2015	
Castle	Carisbrooke Road (junction with Histon Road)	March 2015	
Castle	Warwick Road (near Windsor Road alleyway)	March 2015	
Castle	Carisbrooke Road (green triangle behind Mayfield School)	March 2016	
Market	Park Street (near car park)	July 2015	
Market	Park Street (near ADC theatre)	July 2015	
Market	King Street (near Pikes Walk)	August 2015	
Market	City Road (near Superdrug)	March 2016	Currently being trialled
Market	Fitzroy Street (alleyway to side of Next)	March 2016	Currently being trialled
Market	Sussex Street (in central area)	February 2016	Currently being trialled
Market	East Road (outside the County Court)	May 2016	
Newnham	Coton footpath (junction with Wilberforce Road)	March 2015	
Newnham	Burrell's Walk (junction with Grange Road)	May 2015	

## Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Castle	1	2
Market	0	1
Newnham	2	1

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Newnham	Carisbrooke Road (near Histon Road junction)	March 2015	
Newnham	Gough Way (near to Penarth Place)	March 2015	
Castle	Carisbrooke Road (near Histon Road junction)	March 2015	

## Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

## Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Castle	0	13
Market	0	13
Newnham	0	13



## 9. Appendices

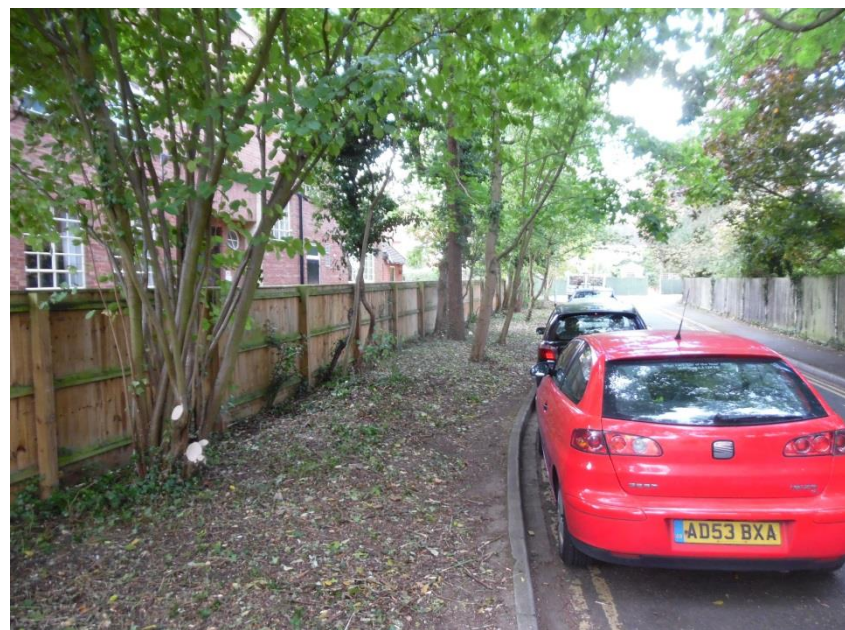
Before and after photos of cutbacks at Carisbrooke Road completed by City Ranger in October 2016

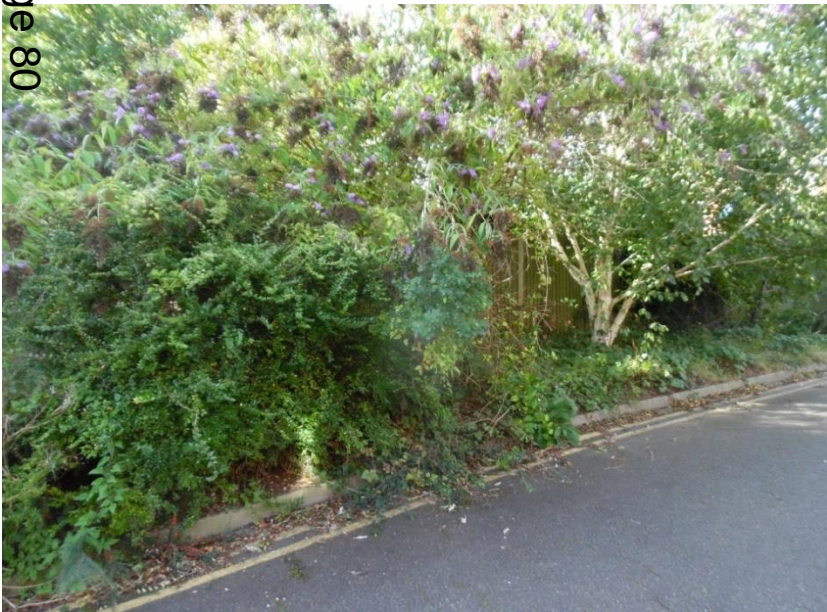


Before and after photos of Park Street bench completed by City Ranger in September 2016



Before and after photos of clean up at Champneys Walk completed by City Ranger in October 2016









Page 81

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